



The London & Brighton Plating Company Ltd

QUALITY POLICY



The Company's policy is to maintain a reputation in the marketplace as a dependable, reliable metal finisher and to continually improve our business processes to produce products that meet our increasing demands for Quality, On-time Delivery and Customer Service and to provide our customers with competitively priced products enhancing their satisfaction and to retain their future business.

To effectively achieve this policy and meet current and future business aims and objectives the Company's Directors are committed to implementing and maintaining a structured Quality Management System that complies in all aspects to BS EN 9100 /AS9100 (ISO 9001).

We will: -

- Conduct regular management meetings to establish and review our Quality Objectives.
- Comply with Customer requirements and continually improve the effectiveness of the QMS.
- Ensure that this Quality Policy and its objectives is communicated throughout the organisation.
- Ensure that our trained staff work in a safe and healthy working environment.
- Review this policy annually to ensure its relevance and suitability.

The Company is continually looking at innovative ways to improve its performance and service to customers by enhancing the efficiency of the business through ongoing investment in process technology with the objective to increase market share and maximise return on investment.

Signed.......... Signed..........

Stefan de Lillis
Managing Director

Richard Fox
Quality Manager

Date: April 2024